Kevin Smick

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Software Proficiency

Adobe Creative Suite CS5- Flash, Fireworks and Photoshop Autodesk 3ds Max 9.0 Autodesk Maya Perforce (Source control software) Pixologic Zbrush

Education

Depaul University, Chicago IL Bachelor of Science in Animation

Graduated June 2012

Delaware County Community College, Media PA Associates of Science – Game Design

Graduated May 2009

Work History

Angry Engineers LLC, Web Based Indie Studio Props Lead / 3d Generalist 10/2013 - Present

06/2013 - Present

First Energy, Reading Pennsylvania

Billing Representative

Call center bill inquiries and disputes

> Trouble shooting billing errors

Depaul Project Bluelight, Chicago Illinois

5/2012 - 7/2012

Architecture Co-Lead

> Management of small team of student artists on town buildings

Penske Truck Leasing Desktop Services, Reading Pennsylvania

09/2008 - 08/2011

Software Compliance Intern

- Assisted in application of new company processes/procedures
- Managed daily system state (detected software installs, removed unauthorized installs)
- Converted 10 years of software invoices to digital copies, manually validated all installs
- Maintained Mozy backup clients

Penske Truck Leasing Central Reservations, Reading Pennsylvania

04/2007 - 09/2008

Customer Support Associate/Internet Service Rep

- > Call center support and reservation booking/management
- > Handled web chats with up to 4 customers simultaneously
- Resolved customer and retailer problems with bookings and availability